

CLIENT TESTIMONIAL

ZEENDOC
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Activity:

Property Management / Rentals /
Real Estate and Commercial
Transactions

Number of Employees: 19

Number of Properties Managed:
1,200

Rentals per Year: 360

Testimonial:

M. Baptiste Lopez, Property
Administrator at Thillard et
Duhamel Real Estate Agency

REAL ESTATE SECTOR



Thillard & Duhamel
VENTE • LOCATION • GESTION



Time savings in document searches and a mobile application that allows access to information from anywhere. "



M. Baptiste Lopez

IMPLEMENTATION

Twelve users were trained in the use of the solution. They are both information seekers and contributors who upload and organise their documents in Zeendoc.

The implementation of Zeendoc within the company was completed within a few weeks, and users adapted to it particularly quickly. The deployment of the solution was part of a broader approach, integrating both hardware and software solutions.

A simple document audit provided a 360° view of the digitisation needs, the objectives to be achieved, and the users' skill levels.



Each of our employees searches through their files between 10 and 15 times per day. Zeendoc has reduced the time spent on this activity by 40 to 50%. "

ZEENDOC IN DAILY USE MEANS...

The ability to retrieve all information on rental applicants or property files in just a few seconds. Employees on the move can access the agency's entire document database via smartphone or tablet. They can also instantly capture and transfer important photos and documents to the agency.

CLIENT EXPECTATIONS AND BENEFITS

Reduction of paper archives, time savings in property management, and mobile access during appointments.

The primary goal for our client was to streamline document searches within property management files. On average, each user needs to access these files 10 to 15 times per day as part of their daily tasks

■ The time spent searching for a document has been reduced by 40 to 50%, saving approximately 30 to 45 minutes of work per person per day.

■ The dedicated mobile application allows quick access to necessary documents on a smartphone or tablet, particularly for claims management during off-site appointments.

■ Ensuring the confidentiality of certain document types while providing all users with access to a central database was also a key consideration. More sensitive documents, such as those related to Human Resources, have been integrated into the system with specific access rights assigned to users based on their roles.

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At every level, Zeendoc has been instrumental in simplifying the company's daily management.

ZEENDOC IN THE FUTURE...

As the solution is fully scalable, our client is now setting up a new cabinet to manage documents related to the agency's internal operations (contracts, invoices, etc.).

Other projects are under consideration, such as managing condominium regulations and creating a dedicated access space for clients to retrieve certain documents (leases, due notices). This is made possible thanks to Zeendoc's unlimited number of users!

It also represents a storage space gain, with 6 GB of data no longer affected by mail recording. Additionally, we retain full ownership of our data hosted with Zeendoc.

“At every level, Zeendoc has been instrumental in simplifying the company's daily management.”



ÉDITÉ PAR
SAGES
Informatique

17, Domaine de Suartello
20 090 Ajaccio, France
Tél : (+33) 04 95 10 84 80
www.sages-informatique.com

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